June 4, 2010

Nan Phifer 2126 Kimberly Circle Eugene, OR 97405

Dear Nan:

I want to take this opportunity to thank you for your recent work with the members of the University of Oregon Osher Lifelong Learning Institute (OLLI-UO). Your writing workshop was a welcome addition to our 2009-2010 curriculum. The members' response to your instructional style, and the workshop content, were uniformly positive. I'd like to share one of the participant's impressions with you:

"Nan's writing workshop delivered much more than advertised. While indeed quite successful at accomplishing the goal of helping participants breathe more life into their writing, she went much further. What Nan did, in her nurturing way, was to help breathe more creative life into the writers themselves, evoking greater excitement and self-assurance in each individual about their own process of writing. The techniques she included were useful in helping to make workshop members' writing more compelling. Hence Nan opened the door for an improved writing experience that could remain with each participant long after the workshop ended."

We are indeed fortunate to have members of the community who are willing to share their expertise so others may benefit from their personal and professional accomplishments. Your willingness to provide quality instruction for the OLLI-UO program is truly appreciated. I hope that we will have an opportunity to work together in the future.

Thank you!

Sincerely,

Ruth Heller, Program Director

Osher Lifelong Learning Institute at the University of Oregon